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Colleen Younger
Jefferson County
Property Valuation Administrator

Real Estate: (502) 574-6380
Personal Property: (502) 574-6860
Motor Vehicles: (502) 574-6450
www.jeffersonpva.ky.gov

MEDIA ADVISORY

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Jefferson County PVA Rolls Out New Motor Vehicle Online Appeals Tool

(Louisville, KY) Jefferson County PVA Colleen Younger announced today that her office has launched a new tool for motor vehicle owners to appeal online. The website is: www.louisvillevehicleappeals.com. When filling out the appeal motor vehicle owners will be required to provide their name, phone number, mailing address, license plate number, VIN, vehicle year, vehicle make, and vehicle model. Providing a title number and email address are optional. It is up to the owner to substantiate any kind of high mileage, damage or mechanical defect. The appeal tool will allow vehicle owners to upload documents online or bring supporting documentation to their office. State law allows for appeals to the PVA, within 60 days of receiving the notice of renewal. Such notices are typically sent the month before renewal is due, which is the owner's birth month. vehicle owners can also contact the PVA Motor Vehicle Department at 574-6450.

Due to supply chain shortages, another impact of Covid 19, used car values have increased substantially.

Younger said, "I think any time you have an erratic market, whether in motor vehicles or real property, there should be some type of circuit breaker solution to deal with the erratic market and how it stands to hurt taxpayers." Since being elected to PVA, Colleen Younger has been committed to demystifying the work they do by providing transparency, fair and equitable assessments, and best in class customer service.

Motor vehicle owners can call the Motor Vehicle Department at 502-574-6450. Email us at motorvehicle@jeffersonpva.ky.gov and they can also access our Online Chat feature daily from 9am-3:30pm at www.jeffersonpva.ky.gov.

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Our Mission:

Assess All Property Equitably, Maintain Accurate Parcel Information
And Provide Outstanding Customer Service

